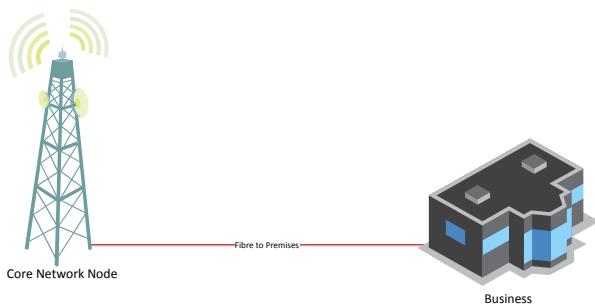


Service description	Business Connect Standard Fibre
Objectives	Superfast Business Internet connectivity
Service Delivery Type	Fibre To The Premises (FTTP)
Service Offering	Business Connect30F, Business Connect50F and Business Connect100F
Service Delivery	The services are differentiated by download speed, provided as 30Mbps, 50Mbps and 100Mbps connections and are delivered to premises by Fibre Optic. The connection will be terminated with an Edge device that will give the business property an Ethernet internet presentation. This type of presentation will allow for a Firewall / Business Cable Router to gain internet connectivity via a Static IP which will be provided by Quickline Communications or a 3rd party Supplier.
Service Level	99.5%
Service Detail	The interface at the handover points will be presented via the following standards: Ethernet sub interface/VLAN Static IP
Service Demarcation	The Quickline Communications Limited demarcation point will be our Edge device marked as “QLE”.

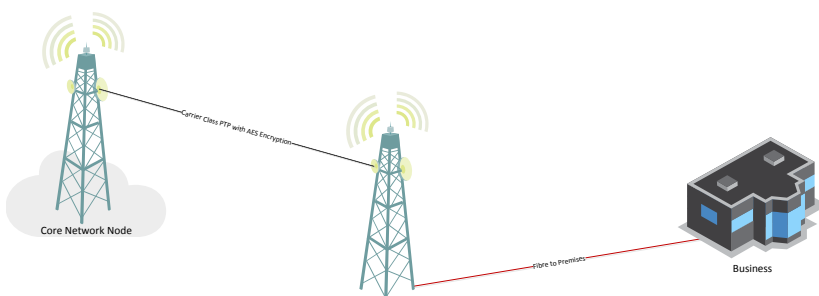
Deployment Scenario 1:

Business is directly connected to a core transmitter via a Fibre Optic Cable - when a direct connection is possible.



Deployment Scenario 2:

Business is connected property is directly connected to a repeater node via a Fibre Optic Cable which is then connected to a core transmitter via a Point to Point feed (with a maximum of 1 hop) when a direct connection to a core network node is not possible.



Connection Statistics

	Business Connect30	Business Connect50	Business Connect100
Download Speeds	30Mbps	50Mbps	100Mbps
Upload Speeds	10Mbps	20Mbps	40Mbps
Connection Latency*	<15ms	<15ms	<15ms
Connection Average Jitter*	<5ms	<5ms	<5ms
QoS (Quality of Service)	Yes	Yes	Yes
Contention Ratio	<20:1	<20:1	<20:1
Fixed IP / Dynamic IP	Static IP	Static IP	Static IP
SLA Type	Silver	Silver	Silver
SLA Upgrade Available	Yes (Gold)	Yes (Gold)	Yes (Gold)
Data Allowance Per Month	Unlimited	Unlimited	Unlimited

*Cross network statistics